



TRI-CITY AMERICANS
ACCOUNT MANAGER

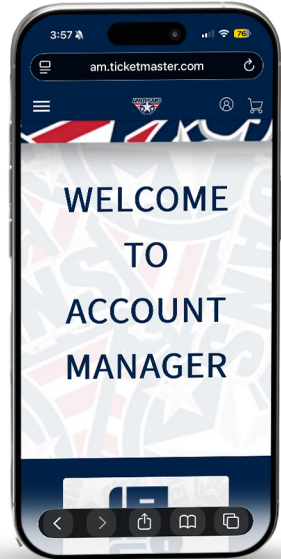
LOG IN & PASSWORD RESET TUTORIAL

LOG IN & PASSWORD RESET TUTORIAL

ACCESSING YOUR ACCOUNT

Visit **am.ticketmaster.com/tricity**
to sign in or create an account.

From Account Manager, you can access your
tickets, manage your account, and complete
other ticket-related actions.



LOG IN & PASSWORD RESET TUTORIAL

GETTING STARTED

Select the **account icon** near the upper-right corner of the screen.



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ACCESSING YOUR ACCOUNT

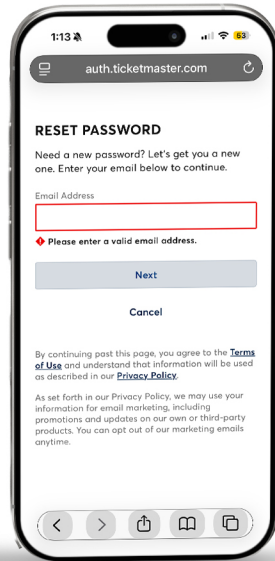
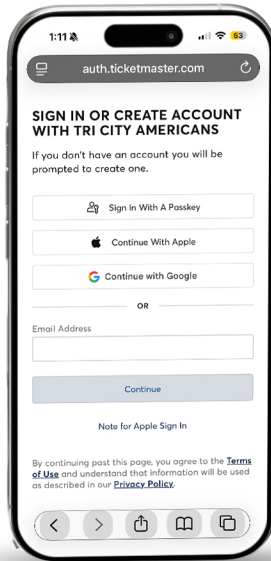
Enter the email address we have on file for your tickets.

Forgot Your Password?

Select Reset Password and follow the prompts.

Creating a New Account?

After entering your email, follow the prompts to create your account.



LOG IN & PASSWORD RESET TUTORIAL

CREATING YOUR NEW ACCOUNT

1. Enter **your email**, create a password, and complete the required information.
2. Select **Verify My Email** and enter the code sent to your email.
3. Select **Add My Phone** and enter the code sent by text. Both must be verified to complete setup.

1:19

auth.ticketmaster.com

SIGN UP

✉ [Redacted Email]

Password

First Name

Last Name

Country of Residence

Zip/Postal Code

☐ Keep me posted about news!

1:19

auth.ticketmaster.com

VERIFY YOUR ACCOUNT

To keep your account secure, we need to verify both your email and phone.

✉ Verify your email REQUIRED

To verify your email, we'll send you a one-time code.

Verify My Email

📱 Add & Verify Your Phone Number REQUIRED

To verify your phone number, we'll send you a one-time code.

Add My Phone

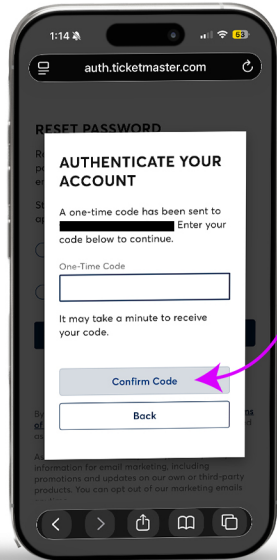
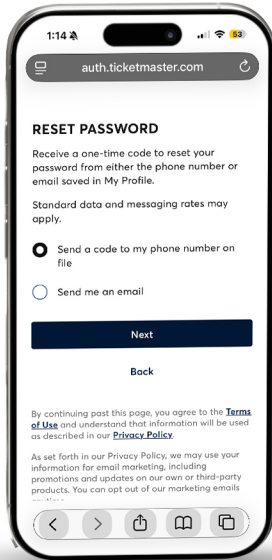
Visit our [Help Center](#) if you need assistance.

Cancel

LOG IN & PASSWORD RESET TUTORIAL

RESETTING YOUR PASSWORD

1. Select whether you would like to receive a one-time code by text message or email, then select Next.
2. Enter the one-time code sent to the phone number or email address connected to your account, then select **Confirm Code**.
3. Follow the remaining prompts to create and confirm your new password.



LOG IN & PASSWORD RESET TUTORIAL

CREATING YOUR PASSWORD

1. Enter a new password that:
 - Contains at least eight characters
 - Includes at least one letter
 - Includes at least one number
2. Select **Reset Password** to save your new password.

