



TELUS
BE BRAVE

#EndBullying Game



FREQUENTLY ASKED QUESTIONS

Hitmen Hockey

FAQ

WHEN

This educational event will see the Calgary Hitmen host the Moose Jaw Warriors on **Tuesday, February 23, 2027 at 11:00 AM** at the Scotiabank Saddledome.

WHO

Over 17,000 Calgary & area students, teachers, and chaperones.



FAQ

Q: How do I register my class to attend the TELUS BE BRAVE game?

A: Registration will open Wednesday, August 26, 2026 at 10 AM.

Teachers and school administrators interested in registering for TELUS BE BRAVE 2027 are encouraged to fill out their information to be added to our Mailing List. Those on the mailing list will receive a registration link straight to their inbox on August 26.

Please visit hitmenhockey.com and click "TELUS BE BRAVE" under the 'Community' tab to learn more.

**Q: I want to be seated with another class at my school.
How can I achieve this?**

A: Classes from the same school who wish to be sat together MUST submit one registration on behalf of all parties. This will ensure that the registration is treated as 'one class' and all tickets will be allocated in the same location.

Q: How much do tickets cost?

A: Student tickets are \$16 + GST per ticket and include a pink BE BRAVE T-shirt. For every TEN student tickets purchased, there will be ONE complimentary chaperone ticket provided. Any additional chaperone tickets that are required will be \$22.50 + GST each. Both complimentary chaperone and additional chaperone tickets DO NOT include t-shirts. Additional T-shirts are available for purchase at \$10 + GST per t-shirt.

Q: What is the timeline of the game?

A: Buses/classes will need to arrive between 9:30 AM – 10:40 AM. Doors to the Scotiabank Saddledome open at 9:30 am, and the game begins at 11:00 AM. Students will have a chance to visit informational and educational concourse booths before the game and during intermissions. An in-game dance with student participation will take place midway through the second period. Young students/classes will have the opportunity to leave the game early, after the dance in the second period; this would be approximately 1.5 hours through the game. For schools that choose to leave after the second intermission would be approximately 2 hours into the game and the full game is typically 2.5 hours. All buses must depart by 2:00 PM.

FAQ

Q: How will food and beverage (lunch) work?

A: Students will be able to bring their own lunch and snacks. Concessions will be open if students wish to purchase their lunches. Microwaves and fridges are NOT available. Concessions at the 'Dome are CASHLESS – gift cards will be available for purchase prior to the event if students wish to purchase one.

- Please avoid bringing glass bottles/containers.
- Lunch tables, microwaves and fridges will not be available.
- Please make sure they are collecting any garbage they bring into the building and are disposing of it in the correct bins located around the concourse.
- Purchase Gift Card (QR Code can be printed off):
<https://squareup.com/gift/MLNNDP3GERJ4P/order>

Q: How do we learn the in-game dance?

A: An instructional video will be sent to you in the 'Pre-Game Event Package', sent to teachers in late January/early February 2027.

Q: Will the students be exposed to media/video footage?

A: By attending this game, you give consent to be in media that may be used for promotional materials by the Calgary Hitmen. If there are any children that need to be kept out of the spotlight, please ensure teachers and chaperones are protecting them from the camera.

Q: Are we allowed to film at the TELUS BE BRAVE game?

A: Scotiabank Saddledome Camera Policy; Video cameras, monopods, tripods, tables and audio recording devices are not permitted inside the Scotiabank Saddledome at any time. Cameras are restricted to small personal hand-held cameras that will fit in a regular suit jacket pocket.

FAQ

Transportation ✨

Q: How does transportation work?

A: Each class/school will be responsible for their transportation to and from the Scotiabank Saddledome. The Hitmen have advised local bus companies that the game is happening. Schools or parents will be responsible for the cost of the transportation. If your class or school would like to leave early, please arrange all details including pickup location and time with your respective bus company.

*We strongly encourage all schools who are able to utilize public transportation to do so.

Q: Who do I contact for transportation?

A: Fenton

Kathy Fenton

Email: kathy@fentonbuslines.com

Phone: 825-407-8358

Website: fentonbuslines.com

First Student

Email: Charter.West@firststudentinc.com

Phone: 403-531-3900 (Option 2)

Website: firstcharterbus.com

Southland Cochrane/Rockyview

Susan Calvert

Email: susanc@southland.ca

Phone: 403-932-7100

Website: southland.ca

*Limited to: Bearspaw, Springbank and all of Cochrane.
May be available to schools in the NW of Calgary.

First Student Airdrie

Charter Department - Christina Fillion

Email: charter.airdrie@firststudentinc.com

Willco

Brad Young

Email: brad@willcobus.com

charters@willcobus.com

Phone: 403-242-1176

Website: willcobus.com

*Limited number of buses available.

City of Calgary

Mandeep Dhesi

Email: Mandeep.Dhesi@calgary.ca

Website: calgarytransit.com

*Limited to 39 passengers per vehicle.



FAQ

Southland

Email: calgarycharters@southland.ca

Website: southland.ca/contact/

DREAMS Transportation

Email: info@dreamstransportation.ca

office@dreamstransportation.ca

Phone: 1 (403) 590-7433

Website: dreamstransportation.ca

*Earliest pick-up time is 9AM. Return by 2PM at the latest.
Available vehicles range from 12-24 passengers *accessible
options available.

Stock Transportation

Ammar Abbas

Email: aabbas@stocktransportation.com

Phone: 587-430-3191 ext 102

Website: stocktransportation.com

Diversified Transportation

Linda Sampson

Email: charters@dtl.ca

lindas@dtl.ca

Website: dtl.ca

*Limited options available.

Northland

Indu

Email: northlandbusservice18@gmail.com

Phone: 403-968-6617

Signature Bus Charters

Simran

Email: info@signaturecharters.ca

Phone: 825-365-4451

Website: signaturecharters.ca

TransDev

Bob Loucks

Email: bob.loucks@transdev.ca

Phone: 403-542-4797

Website: transdev.com/en/contact-us/

National Motor Coach Systems Inc.

Email: charter@nationalmotorcoach.com

Phone: 403-240-1992

Website: nationalmotorcoach.com

JR's Transportation Services

Email: Jrtransportationservices@gmail.com

Phone: 403-680-7415

Website: jrtransportation.services/



FAQ

Q: Is there parking for parents and chaperones NOT coming on the bus?

A: Parking rates remain in place. Due to the number of school buses attending the event, parking is limited to Lots A, B, and C on the NORTH Side of the Scotiabank Saddledome. Parking on Stampede Park is not permitted during this event.

Q: Where are the washrooms located in the building?

A: There are many washrooms located throughout the concourse. Sections 202-208 & 216-222 will have to go down the staircase to the concourse to access washrooms. You are able to use the washrooms at any point during a stoppage of play, but please be mindful of timing so students are not missing any important in-game features.

Q: What happens if a student loses something?

A: On game day, any lost and found items will be turned into Guest Services behind Section 226 on the Concourse, or to the Concierge Desk at the Box Office entrance of the TELUS Club. Following game day, please call Customer Service at 403-777-4646 (Option 1).

Q: What happens if a student gets lost?

A: All of the Scotiabank Saddledome Ushers and Security will have “cheat sheets” as to where each school is seated. Please let your students know that if they are lost to tell anyone in a grey jacket (Ushers) or any Security Guard (they have Security across their shoulders and dress in all black). All they need to know is their school name. With so many students participating and all of them in pink, it will be easier for our staff to show them back to their seat rather than a parent or chaperone searching the ‘Dome.

Q: Are the tickets digital or printed?

A: Tickets will be printed and put inside your t-shirt boxes for pick-up in mid-February (date TBD).

FAQ

Q: How does the payment process work?

A: Following your registration, teachers will receive email confirmation on the number of student tickets, chaperone tickets, and t-shirts they ordered. In 48 business hours, a full invoice will be made available via your My Hitmen Account. At that time, payment can be processed one of three ways:

1. Online via your My Hitmen Account using a Credit Card.

2. By cheque, mailed to:

Calgary Hitmen Hockey Club

Attn: BE BRAVE 2026

555 Saddledome Rise SE

Calgary, AB T2G 2W1

*Please note the invoice number on the cheque.

3. Over the phone, by calling your designated Calgary Hitmen Ticket Representative:

- CBE/CCSD – Hannah Tait / Htait@calgaryflames.com / 403-777-4534
- CBE/CCSD – Luigi Santos / Lsantos@calgaryflames.com / 403-777-5329
- Rural/Private Schools – Chris Waddock / Cwaddock@calgaryflames.com / 403-571-9766

Deadline to submit payment for the invoice is January 23, 2027.

Q: Can teachers pay for their TELUS BE BRAVE registration in cash?

A: Please discuss payment options with the Hitmen at the time of purchase.
Preferred methods are credit card or cheque.

Q: Is there a deadline to make changes to tickets and/or t-shirts?

A: The deadline for t-shirt sizing orders will be Friday, November 28, 2026. After this date, leftover inventory will be subject to availability. The deadline for ticket adjustments is Wednesday, January 21st, 2027. After this date, we cannot guarantee availability of additional tickets, but every effort will be made to accommodate to the best of our ability.

FAQ

Q: When will t-shirts and tickets be available for pick up?

A: T-shirts and tickets will be available for pick-up on a date TBD in early-mid February 2027.

Q: When do teachers receive their t-shirts and can they get additional ones?

A: Teachers will receive additional information regarding t-shirt pick-up in late January. We anticipate that the pick-up date will be early-mid February.

REMINDER: Only student tickets include T-shirts. Any chaperones wanting a t-shirt will have to purchase one for \$10 + GST.

Q: Where will bus parking be? Are there designated pick up / drop off locations?

A: Bus parking and pick-up/drop off locations will be circulated to involved parties in early February once we know how many of each type of transportation we can expect.

Q: How many supervisors are needed for 'x' number of students?

A: For every TEN student tickets purchased (\$16 + GST each), schools are eligible to claim ONE complimentary chaperone ticket. If a school requires more than a 1:10 ratio, they will need to purchase additional chaperone tickets (\$22.50 + GST each).

**Q: When does registration open for Student Experiences?
What Student Experiences will be available?**

A: Student Experiences registration will open in early December 2026. Additional information will be emailed to teachers regarding these experiences once registration has opened.



Have a question that wasn't answered in this FAQ?

Please contact Kara Kotkas (KKotkas@calgaryflames.com)