

— NIAGARA ICEDOGS —

HOCKEY CLUB

2 -1 DAVID S. HOWES WAY | ST. CATHARINES, ON | L2R 0B3 | (905) 687-3641

Ready to Rise Up with us and take your career to the next level?

The Niagara IceDogs Hockey Club exists to deliver memorable fan experiences both on and off the ice. If you're ready to Rise Up with Dog Country, grow with passion and celebrate the victories as a team, we'd love to have you join our team.

Part-Time Retail Sales Associate – Niagara IceDogs

Position Overview

The Niagara IceDogs are seeking a motivated, enthusiastic, and customer-focused **Retail Sales Associate** to join our Retail team for the 2026–27 season. This position offers the opportunity to be part of a fast-paced, team-oriented environment while supporting the game day operations of the TEAMLTD Dog House.

The Retail Sales Associate will play an important role in delivering an exceptional fan experience by providing outstanding customer service, assisting guests with merchandise selections, processing transactions, maintaining an organized and visually appealing sales floor, and promoting team merchandise. We are looking for an energetic and outgoing individual with a positive attitude, strong communication skills, and a passion for creating memorable experiences for every fan.

This role is a seasonal, paid part-time position at minimum wage, running for the duration of the 2026–27 OHL season.

Key Responsibilities

- Maintain a clean, organized, and visually appealing retail environment.
- Assist with merchandising by stocking and replenishing products on the sales floor.
- Provide exceptional customer service by assisting fans with product inquiries and purchases.
- Process customer transactions accurately, including cash, debit, and credit payments.
- Promote current sales, promotions, and merchandise offerings to customers.
- Handle cash and complete end-of-day cash procedures in accordance with store policies.
- Operate effectively in a fast-paced, game-day retail environment.
- Maintain knowledge of store policies, including returns and exchanges.

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- Utilize the POS system to process transactions and support retail operations.
- Assist with inventory organization, product displays, and other retail tasks as required.

Qualifications

- Must be available to work evenings, weekends, and holidays as needed.
- Previous retail experience and familiarity with Shopify are considered an asset, but are not required.
- Strong organizational skills with the ability to prioritize tasks and maintain attention to detail.
- Reliable, dependable, and able to work independently as well as collaboratively within a team environment.
- Positive, customer-focused attitude with strong communication and interpersonal skills.
- Ability to thrive in a fast-paced environment while providing an exceptional fan experience.

Hours of Work

- Home Games – 1.5 hours prior to puck drop until end of game.
- Variety of weekday and weekend games (including Sunday afternoon), along with holidays.

How to Apply

If interested in this position, please email your resume to Karlie at k.hrick@niagaraicedogs.net no later than **Friday, August 14th, 2026**.

