



Sarnia Sting Hockey Club
1455 London Road
Sarnia, ON
N7S 6K7

JOB TITLE	Gate Attendants (Paid) – Part-time/seasonal
REPORTS TO	Jake Bourrie- Vice President, Business Operations Sarah Atkinson- Director, Finance & Accounting

JOB DESCRIPTION

Gate attendants are largely responsible for crowd flow in and out of the arena. Gate attendants will be responsible for ensuring that only fans who have a ticket can enter the building. They will also enforce the policies set forth by the Sarnia Sting Hockey Club. They provide strong customer service in support of an excellent game day experience for all patrons. Gate attendants play an integral role within the Sarnia Sting Organization. As they are the first faces our fans see when they come to a game, it is important that they are personable and professional. We want our fans to have a positive experience from the moment they enter the building, to the time they leave. Our staff should exemplify the core values of our organization. Gate attendants may also be asked to work third-party events when they are held at Progressive Auto Sales Arena.

Potential candidates should have strong customer services skills, the ability to multi-task, and attention to detail. Shifts include evenings, weekends, and the occasional midday shift.

DUTIES AND RESPONSIBILITIES

- Attend a majority of Sarnia Sting home games
- Assist in crowd flow
- Enforce game day policies and procedures
- Assist fans with issues and concerns during the game
- Communicate with the Fan Services Manager or the Concourse Supervisor for special requests
- Other duties as assigned by supervisor

QUALIFICATIONS

- Excellent communication skills
- High degree of professionalism
- Reliable
- Punctual
- Experience in customer service
- Strong team player

WORKING CONDITIONS

This position requires regular evening and weekend work, as dictated by the Sarnia Sting home calendar for the season. There are also occasional midday shifts and third-party events. Staff should expect to work from early September until late March at the earliest, and possibly later depending on season length.

Gate Attendants remain near arena entrances throughout the duration of each game and should dress accordingly (be prepared for colder weather).

TO APPLY

Please complete the [Gate Attendant Application Form](#) by Thursday, July 31st, 2025. All applicants are also encouraged to apply in person through Lambton College's Community Employment Services Job Fair, located within the Experiential Learning Centre, 1489 London Road South, Sarnia, on Wednesday, July 30th, 2025, from 3:00pm – 6:00pm.

We thank all applicants for their interest, however only those selected for an interview will be contacted.
