

Operations Team

Roles & Responsibilities



Reports to: Operational Support Coordinator

Description of Position: The Windsor Spitfires are looking for individuals who thrive in a fast-paced team environment, have strong organization and communication skills, and always display a positive, professional attitude. The Windsor Spitfires Operations Team is a key component of the Game Day Operations process.

The Operations Team is responsible for providing support during all Windsor Spitfires Home games, as well as community events (such as Lasalle Vipers and Lakeshore Canadian games and more). Members will have opportunities to gain experience in all aspects of game day through hands-on assistance in the arena, as well as acting as a supportive team member for fan engagement and assisting with set up and tear down.

Responsibilities:

- Game day setup and tear down of promotional items with assistance of team members
- Interact with fans and staff providing assistance and directional support
- Collect pucks following team warmups
- Shovel ice surface at media timeouts
- Assist with on ice promotions moving nets, throwing shirts, collecting pucks
- Carry and operate a 2-way radio with an earpiece
- Various other tasks throughout the game as directed

Compensation & Benefits

- Dinner provided on game days
- Opportunity to interact with staff, players, coaches, scouts, and media
- Room to grow and develop skills throughout the sports industry
- Volunteer hours or course credit hours (if applicable).
- Professional Reference(s)

Qualifications:

- High school student or strong skating ability
- Being an experienced skater is considered an asset but is not required (Non-skating positions are limited on the Operations Team)
- Have an outgoing personality, comfortable in front of large crowds and interacting with fans to provide directional support
- Able to follow specific and detailed instructions while being a team player
- Ability to attend all Windsor Spitfire Home Games

Working Conditions:

- Must have reliable transportation. Early arrival to all Windsor Spitfires by 5PM
- Must dress in business appropriate clothing when at WFCU Centre, with provided Spitfires apparel
- Must be able to maintain professionalism when working with and around athletes, coaching staff, management, and sponsors
- Always have reliable communication strategies

Please note: Spots are limited. Only those selected for an interview will be contacted. In-depth training will be provided upon hiring.

If you are interested in the immersive learning, personal growth and networking opportunity in the sports industry, please apply using our online platform

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